



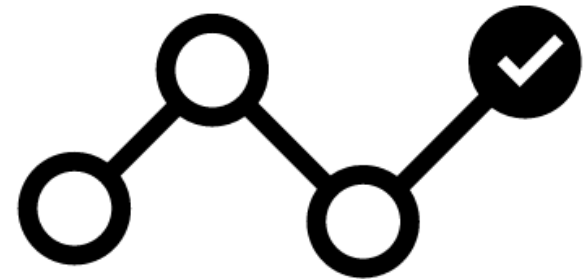
# **WHOLE PERSON CARE**

A PILOT PROGRAM OF THE SECTION 1115  
MEDICAID WAIVER

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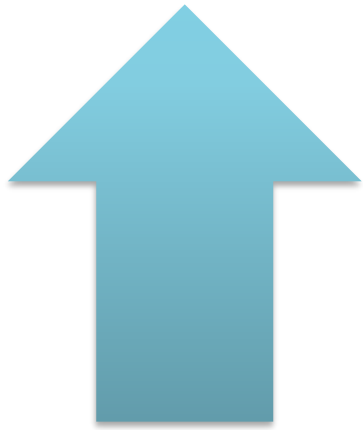
# Whole Person Care Program Overview



# CA 1115 Waiver: Medi-Cal 2020

- **Public Hospital Redesign and Incentives in Medi-Cal (PRIME)**
  - Pay-for-performance successor to DSRIP
- **Global Payment Program (GPP)**
  - Improved access to services for uninsured patients
- **Whole Person Care Pilot (WPC)**
  - Brings together health, behavioral health, social services, and community partners to care for high-risk, high-utilizing clients
  - Addresses the needs of the whole person: medical, behavioral, emotional, and economic

# WPC Goals and Strategies



- Integration and coordination among county agencies, health plans, and community partners
- Infrastructure that will ensure local collaboration over the long term
- Better health outcomes for highest risk clients



- Inappropriate emergency department and inpatient utilization

# WPC By the Numbers

5 year  
program

\$1.5B total  
federal  
funds

\$300M  
annual  
available

2  
application  
rounds

18  
applicants  
in round 1

7  
applicants  
in round 2

# WPC Participating Entities

## Required partners...

- Medi-Cal managed care health plan
- Health services agency
- Specialty mental health agency
- Additional Public agency
- Community partners

## ...Work together to:

- Identify target population (common high-utilizers)
- Share data
- Coordinate care in real time



# WPC PILOT SNAPSHOT\*



# WPC Estimated 5-Year Beneficiary Count

Larger:  
Over 100,000

Los Angeles

Large:  
Between 10,000  
and 100,000

Alameda

Contra Costa

Riverside

Santa Clara

San Francisco

Medium:  
Between 1,000  
and 5,000

Kern

Marin

Orange

Sacramento\*

San Bernardino

San Diego

San Joaquin

San Mateo

Santa Cruz

Sonoma

Ventura

Small:  
Between 250  
and 800

Kings

Mendocino

Monterey

Napa

Placer

Shasta

Small County Collab.

Solano

# WPC Target Populations

| Target Population Criteria  | Pilots |
|---|--------|
| Individuals who are <b>homeless/at-risk for homelessness</b>  | 19     |
| <b>High utilizers</b> with repeated incidents of avoidable ED use, hospital admissions                          | 18     |
| Individuals with <b>mental health and/or substance use disorder conditions</b>                                  | 14     |
| Individuals <b>recently released from institutions</b> (e.g., county jail, IMD, skilled nursing facility, etc.) | 9      |
| High utilizers with 2+ <b>chronic conditions</b>  | 7      |

# WPC Services and Interventions

Peer  
Educators/CHWs  
(20 Pilots)

Wellness and  
Education  
(14 Pilots)

Housing  
Services  
(16 Pilots)

Flexible Housing  
Pool  
(18 Pilots)

Post-  
Incarceration  
Services  
(8 Pilots)

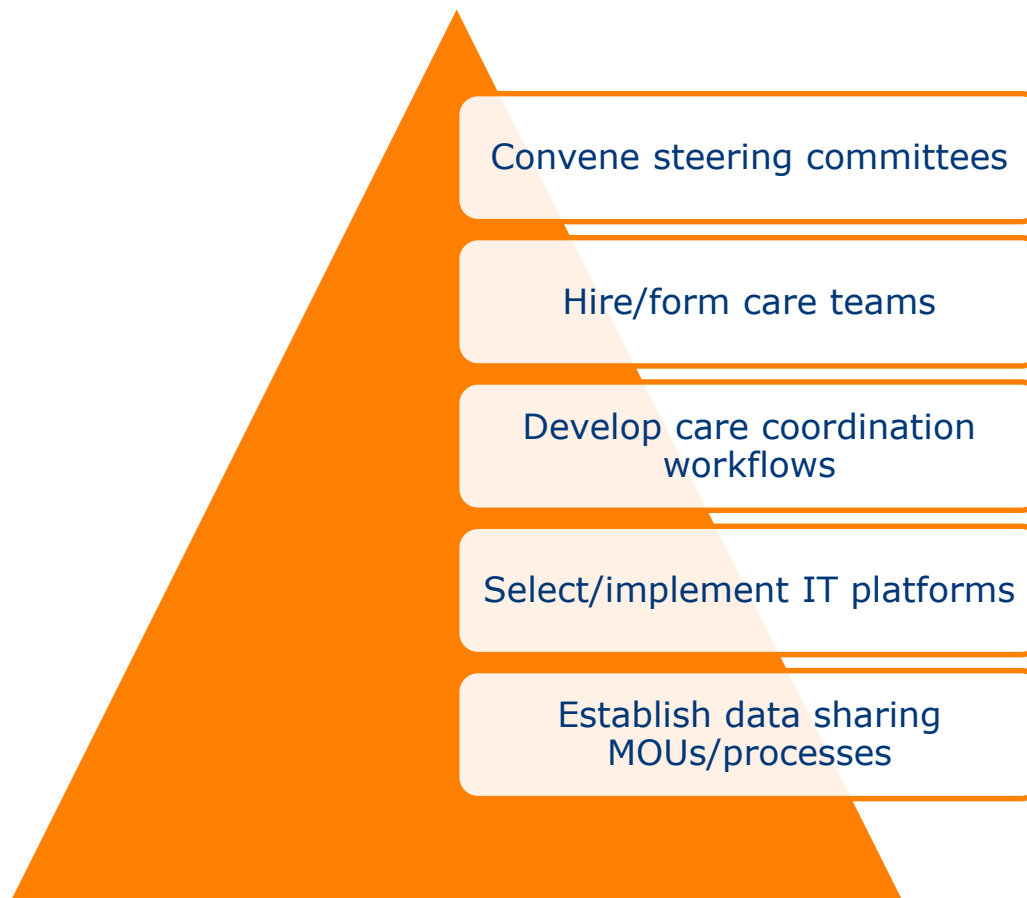
Homeless  
Outreach  
(11 Pilots)

Mobile Services  
(6 Pilots)

Respite Services  
(6 Pilots)

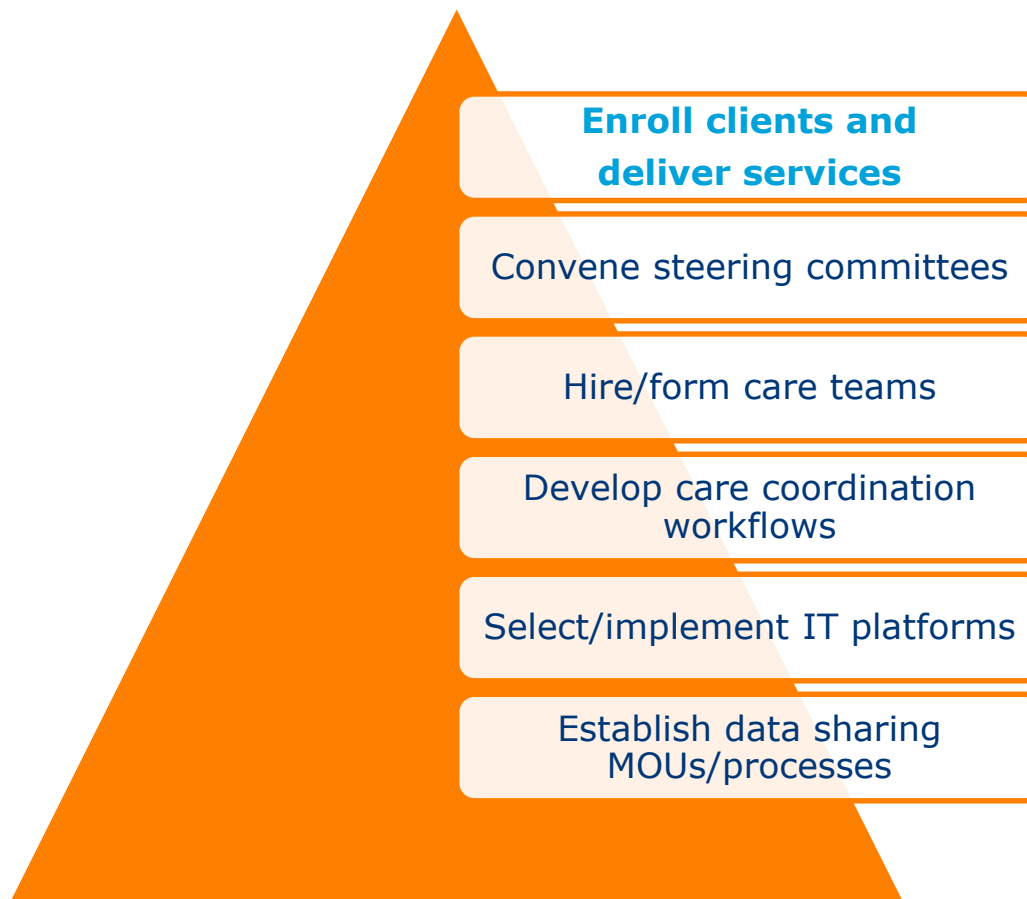
Sobering  
Centers  
(6 Pilots)

# WPC Progress



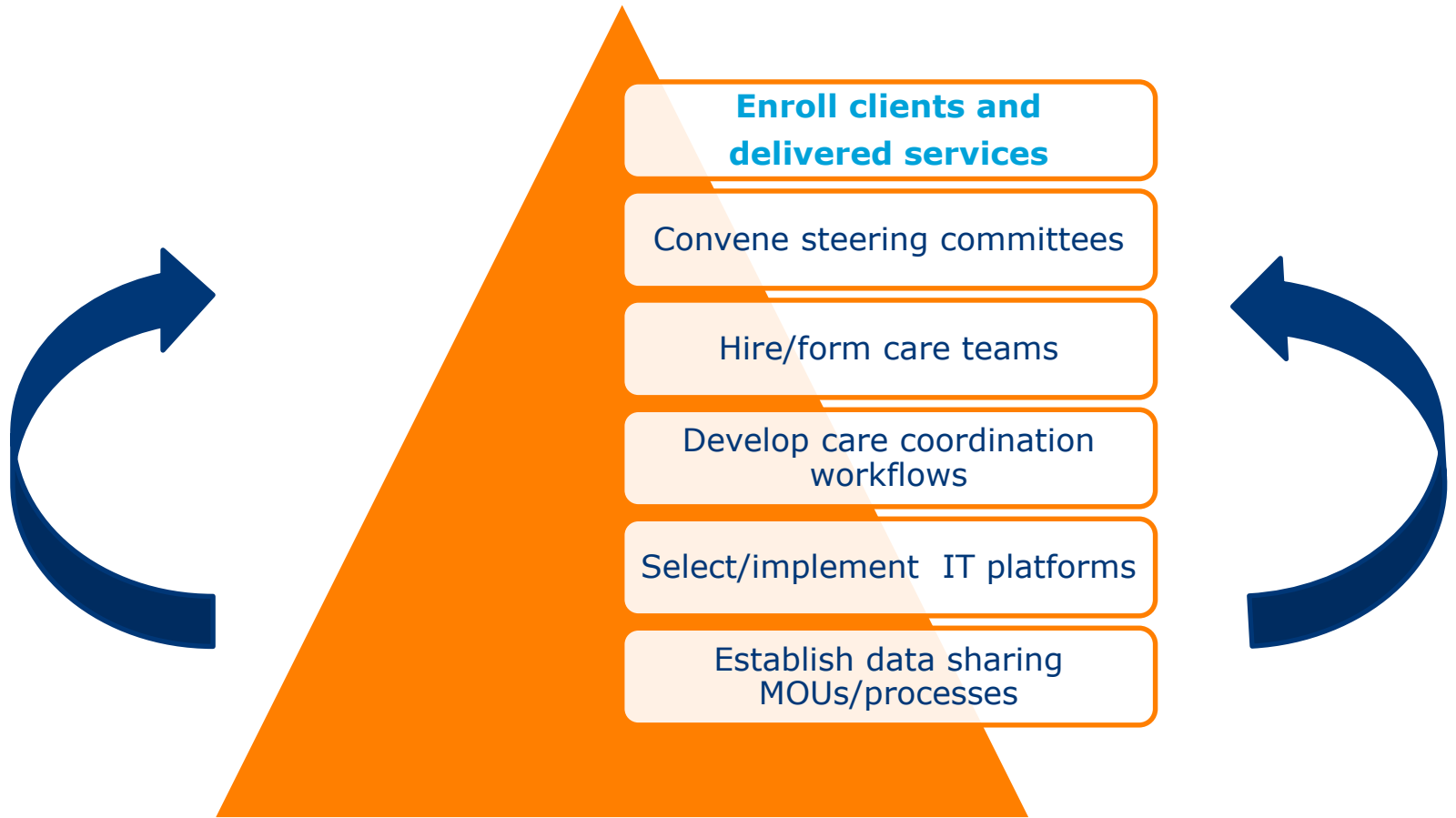
**Focus on  
Infrastructure Development**

# WPC Progress



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# WPC Progress



**Focus on  
Infrastructure Development**

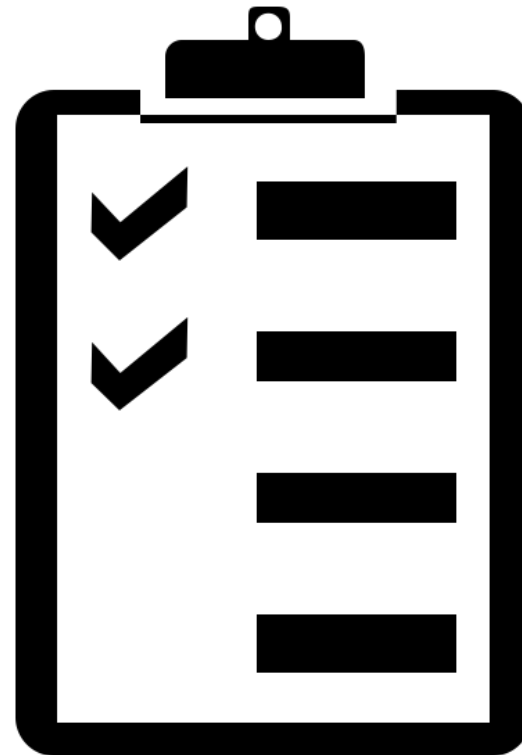
# WPC What's Next?

- Future waiver unclear
- State interested in:
  - Streamlining care coordination across systems
  - Expanding and strengthening managed care
- Pilots eager to:
  - Build on lessons learned
  - Continue infrastructure, relationships
  - Align with related initiatives



# WPC Resources

- ✓ [WPC Overview Video](#)
- ✓ [WPC Profiles Booklet](#)
- ✓ [WPC Issue Brief](#)
- ✓ [DHCS WPC Site](#)
- ✓ [1115 Waiver Brief](#)





# THANK YOU

Learn more at [safetyinstitute.org/wpc](https://safetyinstitute.org/wpc)

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